



Kalaingar Karunanidhi Government Arts College for Women (Autonomous)
(Nationally Re-accredited with B⁺⁺ Grade by NAAC 3rd Cycle)
(Affiliated to Bharathidasan University, Tiruchirappalli)
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1.4 FEEDBACK SYSTEM - ACTION TAKEN REPORT

Feedback Action Taken-2022-2023

For improving the quality of curriculum, feedbacks were collected from the following stakeholders.

- Students
- Parents
- Alumni
- Teachers

The collected feedbacks were analyzed and appropriate actions were taken.

1. Students' Feedback:

From the Students' Feedback analysis, the following were observed:

- 12% of students' feedback reflects the fact that the syllabus is inadequate.
- 54% of the students needed coaching for tough courses.
- 23% of feedbacks demand that the stationery items in Students' Co-operative Stores need to be adequate and available.
- 8% of Students needed enhancement of library facilities.

Action Taken:

- To ensure adequacy of syllabus revision, the syllabi for each Programme was revised in the academic year 2023-2024 and new courses on employability and skill enhancement were also introduced.
- As students expected coaching classes, Remedial coaching classes for majority of courses were handled for weaker students.
- As students needed adequate stationery items in Students' Co-operative stores, stationery items and Language text books are made available. A copier machine is also made available in Co-operative stores for students' use.
- As students demanded enhancement of library facilities, the College Library has been digitalized. As Internet facility is available now in the Digital Library, Students and Research Scholars can browse necessary material.

2. Parents' Feedback:

- 7% of the Parents had expressed that the students' requests were not handled properly by the college.
- 5% of the Parents had expressed that the curriculum had no social relevance.
- 7% of the Parents disagreed with the job opportunities provided by the Career Guidance Cell of the College.
- 9% of the Parents disagreed with the technical education provided by the institution.

Action Taken:

- As Parents had expressed that the students' requests were not handled properly by the college, Students' meeting was convened by the Principal and their request for Drinking Water and Toilet facilities were addressed.
- As few Parents expressed that the curriculum had no social relevance, MoU was signed by many departments with reputed institutions for combined students' activities and research.
- As few Parents disagreed with the job opportunities provided by the Career Guidance Cell of the College, various jobfairs were organized by the Placement Cell of the College.
- As the Parents disagreed with the technical education provided by the institution, Project Based Courses are being taught under Naan Mudhalvan Scheme..

3. Alumni' Feedback:

- 2% of Alumni disagree that the Education imparted is useful and relevant for present jobs.
- 2% of Alumni disagree that the Placement and Career Guidance Cell provide ample job opportunities.
- 2% of Alumni disagree that they receive regular updates from the College through Calls/SMS/email.
- 1% of Alumni disagree that the College provides good hospitality after passing out.

Action Taken:

- As few Alumni disagree that the Education imparted is useful and relevant for present jobs, employability courses were introduced in curriculum.
- The Placement Cell organized various job fairs to provide ample job opportunities to students.
- To send regular updates from the College teachers contact Alumni through Calls, Whatsapp, Telegram and email.
- College provides good hospitality to Alumni and organizes seminars with Alumni as Chief Guest.

4. Teachers' Feedback:

- Few Teachers disagree that there is a good balance between theory and application in the syllabus.
- Few Teachers disagree that the syllabus has prospects for higher education /employability /entrepreneurship.

Action Taken:

- As few Teachers do not agree that there is a good balance between theory and application in the syllabus, Practical courses were introduced in all semesters for Science Programmes.
- As few Teachers do not agree that the syllabus has prospects for higher education /employability, new courses on employability and skill enhancement were introduced.

ACTION TAKEN REPORT ON FEEDBACK ANALYSIS

2022-2023

| S.NO. | STAKEHOLDER | SUGGESTIONS | ACTION TAKEN |
|-------|-------------|--|---|
| 1. | STUDENTS | 1. Nursing Students requested Baby-Care centre for feeding their baby. 2. Students requested soft skill Programmes to improve communication and interview skills. | 1. Baby-Care centre was installed in the institution to help nursing students in the subsequent year. 2. Soft skill programmes were conducted. |
| 2. | ALUMNI | Alumni suggested buying more journals and magazines in Library and they also insisted on installing a Digital Library. | Digital Library was installed with 10 systems. |
| 3. | TEACHERS | Teachers wanted the 7 Criterion details of NAAC SSR be included in External Academic Audit. | All the 7 Criterion details of NAAC SSR were included as Part-B in External Academic Audit in the subsequent year. |
| 4. | PARENTS | Parents requested more placement camps. | Placement camps were organized with the support of the district administration. |


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